Model 28021 Series 5.8 GHz Cordless Handset Speakerphone System USER'S GUIDE



Your new GE telephone system is EXPANDABLE up to a total of 4 handsets (by purchase of optional Model 28001 handset with charge cradle)

EQUIPMENT APPROVAL INFORMATION

oved for connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68. ECC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA

Notification to the Local Telephone Company

On the bottom of this equipment is a label indicating among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to vour telephone company. The REN is useful in determining the number of devices you may connect to your telephone line and

still have all of these devices ring when your telephone number is called. In most (but not all) greas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

• This equipment may not be used on coin service provided by the telephone company.

• Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.

Notice must be given to the telephone company upon permanent disconnection of your telephone

• If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this product does not disable your alarm equipment. If you have questions about what

will disable alarm equipment, consult your telephone company or a qualified installer. US Number is located on the cabinet bottom.

REN Number is located on the cabinet bottom.

Should your equipment cause trouble on viour line which may harm the telephone network, the telephone company shall where practicable notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a

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The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain packs and covers than shown above

This device may not cause harmful interference; and (2) This device must accept any interference received including interference that may cause undesired operation

to Part 15 of the ECC Rules. These limits are designed to provide reasonable protection against harmfu

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no augrantee that interference will not occur in a particular installation

- receiving antenna. • Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet. "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

Notice: The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment

telephone system meets FCC standards for Hearing Aid Compatibility.

LICENSING

his equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environmen This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body. This transmitter must not be co-located or operated in conjunction with any other

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines when used with the belt clip supplied with this product. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

PREVENT FIRE O ELECTRICAL SHOCK HAZARD, DO NOT

RODUCT TO RAII

future reference

IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the

2 Rights of the Telephone Company

the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance: complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and

> Thomson Inc. 10330 North Meridian St dianapolis IN 46290-102 THOMSON © 2007 Thomson Inc demark(s) ® Registered Marca(s) Reaistrada(s

NTERFERENCE INFORMATION

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant

Privacy of Communications may not be ensured when using this product.

If this equipment does cause harmful interference to radio or television reception, which can be determined

by turning the equipment off and on, the user is encouraged to try to correct the interference by one or

more of the following measures: • Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving"

- Reorient or relocate and increase the separation between the telecommunications equipment and
- If these measures do not eliminate the interference, please consult your dealer or an experienced

HEARING AID COMPATIBILITY (HAC)

FCC RF RADIATION EXPOSURE STATEMENT

antenna or transmitter

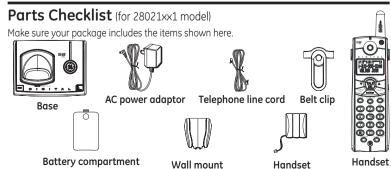
INTRODUCTION

CAUTION: When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for

power in your home goes out

NOTE: This unit only supports tone dialing, it does not support pulse dialing.

Before You Begin



bracket

battery pack

For Model 28021xx2 there will be ONE additional handset, charge cradle, belt clip, battery Base Layout

pack and cover than shown above For Model 28021xx3 there will be TWO additional handsets, charge cradles, belt clips, battery



INSTALLATION

find out how to get one installed

Digital Security System

For Model 28021xx4 there will be THREE additional handsets.

Telephone Jack Requirements

charge cradles, belt clips, battery packs and covers than shown

which might look like the one pictured here, installed in your home.

If you don't have a modular jack, call your local phone company to

Your cordless phone uses a digital security system to protect against false ringing, unauthorized access, and charges to your phone line.

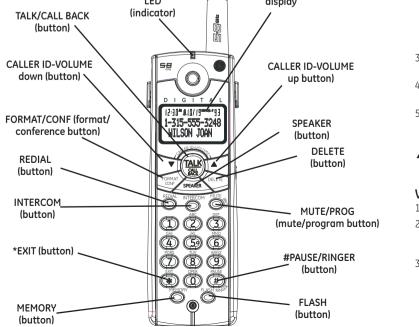
INSTALLATION NOTE: Some cordless telephones operate at frequencies that may cause or receive interference with nearby TVs, microwave ovens and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV. microwave ovens or VCR. If such interference continues, move the cordless telephone farther away from these appliances.

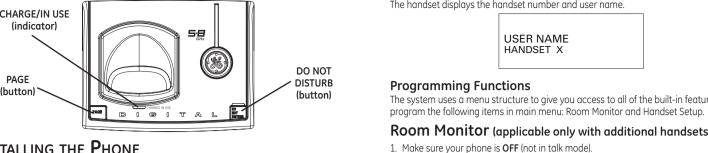
Certain other communications devices may also use the 5.8 GHz frequency for communication, and, if not properly set, these devices may interfere with each other and/or your new telephone. If you are concerned with interference, please refer to the owner's manual for these devices on how to properly set channels to avoid interference. Typical devices that may use the 5.8 GHz frequency for communication include wireless audio/video senders, wireless computer networks, multi handset cordless telephone systems, and some long-range cordless telephone systems.

Important Installation Guidelines

- Avoid sources of noise and heat, such as motors, fluorescent lighting, microwave ovens, heating appliances and direct sunlight.
- Avoid areas of excessive dust, moisture and low temperature Avoid other cordless telephones or personal computers.
- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for
- Never touch non-insulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.

Handset Layout

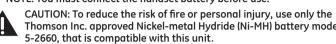




Installing the Phone

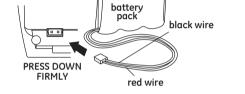
nstalling the Handset Battery

NOTE: You must connect the handset battery before use.



Thomson Inc. approved Nickel-metal Hydride (Ni-MH) battery model 5-2660, that is compatible with this unit. 1. Locate battery and battery door which are packaged together inside a plastic bag and are

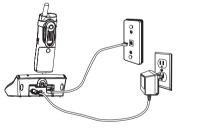
- separate from the handset. 2. Locate the battery compartment on the back of the handset.
- 3. Plug the battery pack cord into the jack inside the compartment
- NOTE: To ensure proper battery installation, the connector is keyed and can be inserted only one way.



- 4 Insert the battery pack
- 5. Close the battery compartment by pushing the door up until it snaps into place.

Base Station

- L. Choose an area near an electrical outlet and a telephone wall jack (RJ11C), and place your cordless telephone on a level surface, such as a desktop or tabletop, or you may mount it
- Plug one end of the telephone line cord into the TEL LINE jack on the bottom of the base and the other end into a modular jack.



3. Plug the AC power adaptor into the electrical outlet and the DC connector into the jack on the bottom of the base 4. Place the handset in the base cradle. The charge/in use indicator turns on, verifying the

- batterv is charaina. 5. Allow the phone to charge for 16 hours prior to first use. If you don't properly charge the phone battery performance is compromise
- CAUTION: To reduce risk of personal injury, fire, or damage use only the 5-2759 power adaptor listed in the user's guide. This power adaptor is intended to be correctly orientated in a vertical or floor

mount position Wall Mounting Turn the base ove

- 2. Attach the wall mounting pedestal by first inserting the tabs on the open edge of the pedestal into the slots on the lower portion of the bottom of the base. Then push down and snap the pedestal into place. Slip the mounting holes (on the back of the base) over the wall plate posts, and slide the unit
- down into place. (Wall plate not included.) NOTE: If desired, gather the extra telephone line and power adaptor cord and store inside the wall mounting bracket.

PROGRAMMING THE TELEPHONE

The handset displays the handset number and user name



Room Monitor (applicable only with additional handsets)

Press the MUTE/PROG button to go to the main menu.

4 respectively.

NOT be on the cradle.

SPEAKER button once.

1. Make sure your phone is **OFF** (not in talk mode).

Deregistration and Default Setting

the display. The default setting is 1ENG.

the selected language shows in the display

letter T: press the 4 key twice for the letter H

delete one character at a time.

handset name shows in the display

From the Handset Setup Menu:

Handset Name

From the Handset Setup Menu:

default setting is HANDSET #.

2. Press the MUTE/PROG button to go to the main menu.

to exit the sub-menu and return to the menu.

VOLUME (▼ or ▲) button to scroll to the desired language

3. Press CALLER ID-VOLUME (▼ or ▲) button to scroll to *HANDSET SETUP*.

Handset Setup

3. Press CALLER ID-VOLUME (▼ or ▲) button to scroll to **ROOM MONITOR**.

the speakerphone to monitor sound from the receiving handset.

> ROOM MONITOR

4. Press MUTE/PROG button to enter **ROOM MONITOR** menu. **ROOM MONITOR EXTENSION?** shows in the display.

handsets are named HANDSET 1, HANDSET 2, HANDSET 3 and HANDSET

NOTE: For room monitoring mode to work, the originating handset must

NOTE: While in room monitoring mode, the handsets will emit an alert

press the SPEAKER button to quit room monitor and answer the call.

CALL BACK button once. Switch back to speakerphone by pressing the

NOTE: Press the *EXIT button on the handset to exit room monitor mode.

4. Press MUTE/PROG button to confirm and you may program the following items: Language,

NOTE: During programming, you may press the *EXIT button at any time

Press the CALLER ID-VOLUME (▼ or ▲) button to scroll to the SET LANGUAGE sub-menu.

2. Press MUTE/PROG button to enter the menu. **SET LANGUAGE** > **1ENG 2FRA 3ESP** shows in

3. Use the touch tone pad on the handset to select 1ENG, 2FRA, 3ESP, or use the CALLER ID-

4. Press the MUTE/PROG button to save your selection. You will hear a confirmation tone and

1. Press the CALLER ID-VOLUME (▼ or ▲) button to scroll to the HANDSET NAME sub-menu.

2. Press MUTE/PROG button to enter the menu. **HANDSET NAME** shows in the display. The

3. Use the touch-tone pad to enter a name (up to 15 characters). More than one letter is stored in each of

the number keys. For example, to enter Bill Smith, press the 2 key twice for the letter B. Press the 4 key 3

times for the letter I. Press the 5 key 3 times for the letter L. Press the 5 key 3 times for the second letter

NOTE: If you make a mistake, use the DELETE button to backspace and

4. Press the MUTE/PROG button to save your name. You will hear a confirmation tone and the

L, and press the 1 key to insert a space between the first and last name. Press the 7 key 4 times for the

Handset Name, Ringer Tone, Ringer Volume, VIP Melody, Key Tone, Area Code, Registration,

NOTE: While in room monitoring mode, the originating handset can

be switched to monitor by handset earpiece by pressing the TALK/

tone approximately every 5 seconds if there is an incoming call. You may

- HANDSET SETUP
- when the person calls. When a VIP melody is assigned and that person calls, the unit rings the 5. Use the touch tone pad to enter the handset number to be monitored, either 1 or 2. normal ring for the first ring and then follows with VIP melody ring. You may choose from ten NOTE: When this phone system is expanded (up to 4 handsets by different polyphonic melodies and may store up to 10 VIP records purchase of optional Model 28001 handset with recharge cradle), NOTE: This feature ONLY works when the following conditions are met.
- 1. You have subscribed to Caller ID. You have your Caller ID record previously transferred to the memory. 6. The receiving handset will turn on the microphone and the originating handset will turn on (Refer to Storing CID Records in Internal Memory), NO USER MEMORY wil show in the display to remind the user to do CID record transfer first.

You may choose from ten different ringer tones and ten different melodies.

You will hear a sample of the ringer tone/melody you select.

the selected ringer tone shows in the display

1. Press the CALLER ID-VOLUME (▼ or ▲) button to scroll to the RINGER TONE sub-menu.

2 Press MUTE/PROG button to enter the menu. **SET RINGER TONE 01** shows in the display.

3. Use the CALLER ID-VOLUME (▼ or ▲) button to scroll to the desired setting (1 through 20).

4. Press the MUTE/PROG button to save your selection. You will hear a confirmation tone and

NOTE: You must have the Ringer Volume set to ON for ring tone to signal

1. Press the CALLER ID-VOLUME (▼ or ▲) button to scroll to the RINGER VOLUME sub-menu.

3. Use the touch tone pad on the handset to select 1, 2 or 3, or use the CALLER ID-VOLUME

NOTE: If you turn the ringer OFF, the ringer off icon shows in the display.

2. Press MUTE/PROG button to enter the menu. SET RINGER > 1HI 2LOW 30FF shows in the

(▼ or ▲) button to scroll to your selection. 4. Press the MUTE/PROG button to save your

This feature allows you to assign a specific melody to someone you want to get your attention

selection. You will hear a confirmation tone and the new volume setting shows in the display.

Storing VIP Melody

From the Handset Setup Menu

The default setting is 01

an incoming call.

From the Handset Setup Menu

display. The default setting is HI.

Ringer Volume

VIP Melody

- From the Handset Setup Menu: 1. Press the CALLER ID-VOLUME (▼ or ▲) button to scroll to VIP MELODY sub-menu.
- 2. Press MUTE/PROG button to select **VIP MELODY** feature and then display VIP 1 record.
- If VIP1 does NOT contain any specific number/records, it will display ** EMPTY**. 3. Press CALLER ID-VOLUME (▼ or ▲) button to select the specific VIP melody memory location (10 VIP locations) that does not contain any record.
- 4. Press MUTE/PROG button to display **SELECT MEMORY**.

NOTE: If the memory location does not contain any CID memory records and you are trying to mark a specific record as VIP MELODY, then SELECT MEMORY will not be displayed. Instead, NO USER MEMORY will display in prompt to alert the user.

- 5. Press CALLER ID-VOLUME (▼ or ▲) button to view the records from memory to be selected as VIF 6. Press MUTE/PROG button to confirm and then display **VIP MELODY 01** to wait for the
- melody tone selection 7. Press CALLER ID-VOLUME (o or ▲) button to select from melody 01 to melody 10 (a testing tone is generated while making melody selection)
- 8. Press MUTE/PROG button to confirm.

NOTE: If the desired number/record was previously stored in any one of the ten VIP melody records, DUPLICATE NUMBER shows in the display.

Changing a Stored VIP Melody Record

- Use the Storing VIP Melody procedure to change the number of a selected record and replace the old phone number with new phone number.
- When REPLACE VIP#? shows in the display, you must press MUTE/PROG button on the handset to confirm replacement.

Reviewing And Deleting Stored VIP Melody Record 1. Press the CALLER ID-VOLUME (▼ or ▲) button to scroll to VIP MELODY sub-menu.

entry displays. The display shows **DELETE VIP#?**.

- 2. Press MUTE/PROG button to select VIP MELODY feature and then display VIP 1 record.
- 3. Use the CALLER ID-VOLUME (▼ or ▲) button to scroll to the desired VIP Melody Record. 4. If you want to delete the information, press the DELETE button on the handset while the
- 5. Press DELETE again to confirm. You will hear a confirmation tone and VIP# DELETED shows

From the Handset Setup Menu

- Press the CALLER ID-VOLUME (▼ or ▲) button to scroll to the KEY TONE sub-menu.
- letter S; press the 6 key once for the letter M; press the 4 key 3 times for the letter I; press the 8 key for the 2. Press MUTE/PROG button to enter the menu. SET KEY TONE > 10N 2 OFF shows in the display.
 - The default setting is 10N. 3. Use the touch tone pad on the handset to select 1 or 2, or use the CALLER ID-VOLUME
 - 4. Press the MUTE/PROG button to confirm and the key tone setting shows in the display.

(▼ or ▲) button to scroll to your selection

area code shows in the display.

From the Handset Setup Menu:

registration process.

De-Registration

Default Setting

button to move the cursor to 1YES or 2NO.

From the Handset Setup Menu:

in the display The default setting is 2NO.

(▼ or ▲) button to scroll to 1YES or 2NO.

seconds, then **CONFIRM? 1YES 2NO** appears in the display.

near the base.

the display The default setting is 2NO

(▼ or ▲ button to scroll to 1YES or 2NO.

default setting is ---

From the Handset Setup Menu:

3. Use the touch-tone pad to enter your 3-digit area code.

when SET AREA CODE shows in the display.

a handset be registered again unless absolutely necessary.

2. Press MUTE/PROG button to enter the menu. **SET AREA CODE - - -** shows in the display. The

4. Press the MUTE/PROG button to confirm. You will hear a confirmation tone and the new

NOTE: To restore the default setting to - - -, press and release DELETE

Your packaged handset(s) are pre-registered and ready to use. It is not recommended that

2. Press the MUTE/PROG button to enter the menu. **REGISTRATION 1YES** > 2NO --- shows in

4. If you select **1YES**, press the MUTE/PROG button to confirm your selection. **HOLD BASE PAGE**

WAIT FOR BEEP shows in the display. (Your handset should be held near the base during

De-registration cancels registration. During the de-registration process, keep the handset

1. Press the CALLER ID-VOLUME (▼ or ▲) button to scroll to the DEREGISTRATION sub-menu.

3. Use the touch-tone pad to select 1 for YES or 2 for NO. Or use the CALLER ID-VOLUME

WARNING: It is not recommended that a handset be de-registered unless

telephone features cannot be used until the handset is re-registered.

absolutely necessary because once a handset is de-registered, that handset's

1 Press the CALLER ID-VOLUME (▼ or ▲) button to scroll to the REGISTRATION sub-menu

3. Use the touch-tone pad to select 1 for YES or 2 for NO. Or use the CALLER ID-VOLUME

rename your handset. (Refer to Step 3 & 4 of Handset Name Section)

- returned to factory default setting. 1. Press the CALLER ID-VOLUME (▼ or ▲) button to scroll to the AREA CODE sub-menu.
 - - 4. Press the MUTE/PROG button to save your selection. You will hear a confirmation tone.

NOTE: If you choose YES all the settings in the programmable menu are

Telephone Operation

Charge/In Use Indicator

The phone is **ON** when the LED indicator on the handset and the CHARGE/IN USE indicator on the base is lit. The handset and base indicators flash when you receive a call.

Speakerphone Operation NOTE: If you are using the speakerphone, remain close to handset so the

party you are speaking to can hear you. If you are using the handset and want to switch to the speakerphone, press the SPEAKER

button, press SPEAKER again to end conversation. If you are using the speakerphone and want to switch to the handset, press the TALK/

CALL BACK button, press TALK/CALL BACK again to end conversation.

Making a Call

Press the TALK/CALL BACK or SPEAKER button, Digl the desired number

Digl the number first, then press the TALK/CALL BACK or SPEAKER button.

- Press the CALLER ID-VOLUME (▼ or ▲) button to select the desired record, then press the
- TALK/CALL BACK or SPEAKER button 2. When finished, press the TALK/CALL BACK or SPEAKER button to hang up.

NOTE: You may enter up to 32 pre-dial digits. NOTE: If you want to delete the pre-dial number you entered, press the

- 2. When finished, press SPEAKER or TALK/CALL BACK to hang up.
- 4. Select NO, if you do not want to de-register. 5. If you select **1YES**, press the MUTE/PROG button and **MOVE NEAR TO BASE** displays for a
- 6. Press the touch-tone pad to select 1YES or 2NO, or use the CALLER ID-VOLUME (▼ or ▲) button to scroll to 1YFS or 2NO automatically disconnected.
- 7. If you select YES, press the MUTE/PROG button to confirm. You will hear a confirmation tone. Then **HANDSET X DEREGISTERED** shows in the display to confirm the handset is NOTE: When you complete the de-registration process, HANDSET

NEEDS REGISTRATION shows in the display. To use the handset. you MUST re-register the handset using the Registration process. Global De-registration (applicable only with additional handsets)

- If one or more handsets becomes lost, you should de-register all handsets to ensure proper system operation. Follow the steps below to de-register all handsets at the same time. WARNING: It is not recommended that a handset be de-registered unless absolutely necessary because once a handset is de-registered, that handset's
- telephone features cannot be used until the handset is re-registered. 1. Press and hold the page button on the base until the CHARGE/IN USE indicator on the base
- 2. Press and hold the page button on the base again until the CHARGE/IN USE indicator on the base flashes rapidly.
- 3. Press and release the page button on the base once. All handsets are de-registered and **HANDSET NEEDS REGISTRATION** shows in the display.

As you become familiar with this system, you may prefer to use the system's original settings. Follow the steps below to return to the factory default settings From the Handset Setup Menu

1. Press the CALLER ID-VOLUME (▼ or ▲) button to scroll to the **DEFAULT SETTING** sub-menu. 2. Press the MUTE/PROG button to enter the menu. **DEFAULT SETTING 1YES 2NO** shows in the display. The default setting is 2NO 3. Use the touch-tone pad to select **1YES** or **2NO**, or use the CALLER ID-VOLUME (▼ or ▲)

. Press and hold the page button on the base unit until you hear a tone at the handset. HANDSET X REGISTERED shows in the handset display, where X is the handset number. You may now

- DELETE button until all of the digits are erased.
- 1. When the phone rings, press the SPEAKER button on the handset
- 2. Press the MUTE/PROG button to enter the menu. **DEREGISTRATION 1YES** > 2NO - shows pick up the handset and press the TALK/CALL BACK button.
 - NOTE: Adjust the handset volume by pressing the CALLER ID-VOLUME (▼ or ▲) button during a call.
 - Call Timer
 - After you press the TALK/CALL BACK button on the handset, the built-in call timer shows on the display and counts the length of time of the call in minutes and seconds.
 - Auto Standby If you place the handset in the cradle while the handset is off the hook (during a call), the call is

Answering Calls

- Ringer HI/LOW/OFF (Shortcut) There are two ways to set the ringer to HI/LOW/OFF. One is the traditional way as described in
- 1. Make sure the phone is **OFF** (not in talk mode).
- 2. Press the #PAUSE/RINGER button to display 1HI 2LOW 30FF 3. Use the touch tone pad on the handset to select 1, 2 or 3, or use the CALLER ID-VOLUME
- (▼ or ▲) button to scroll to your selection. HI is the default setting. 4. Press #PAUSE/RINGER button again to save and display the new selection for a few

the Programming Functions: Handset Setup: Ringer Volume menus. The other one is this short

Flash/Call Waiting If you subscribe to the combined Call Waiting Caller ID service from your local telephone

- company, you will receive Caller ID information (if available) on Call Waiting calls. During a phone call, you will hear a beep to indicate another call is waiting on the line and Caller ID information for the waiting call shows on the handset display.
- To connect to the waiting call, press the FLASH button on the handset, and your original call is put on hold • To switch between the two calls, press the FLASH button.
- TIP: Do not press the TALK/CALL BACK button on the handset to activate a

custom calling service, such as call waiting, or call will disconnect. NOTE: To cancel page, press the INTERCOM button again or the *EXIT

You may redial a number up to 32 digits long. To guickly redial the last number you dialed:

- 1. Press the TALK/CALL BACK button.
- 2. Press the REDIAL button.
- 3. Press the REDIAL button first, then use the CALLER ID-VOLUME (▼ or ▲) button to select the
- desired redial number - Press the CALLER ID-VOLUME (🔺) to review the oldest call and scroll toward the most
- recent calls (higher numbers)
- Press the CALLER ID-VOLUME (▼) to review the newest call and scroll to older calls (lower

The page feature helps you locate a misplaced handset. To send and receive pages, all

Press and release the INTERCOM button on a handset. PAGING EXTENSION? shows in the

NOTE: You may choose from three last dialed numbers. 4. Press the TALK/CALL BACK button. The number dials automatically

If you get a busy signal and want to keep dialing the number, press the REDIAL button to quickly redial the number

Press the *EXIT button to exit a menu function and return to the standby screen.

handsets must be registered. If your handset is not registered, follow the instructions in the Registration section of this manual

1. Make sure the phone is **OFF** (not in talk mode).

- Handset Paging (applicable only with additional handsets)
- 3. Use the touch-tone pad to enter the handset number you want to page. (1= to page
- Handset 1, 2=to page handset 2, etc., and 5=to page all handsets) 4. To cancel the page, press the *EXIT or INTERCOM button on the receiving handset, or you

may press TALK/CALL BACK on the originating handset Base Paging

- Use the base-only to page all registered handsets at the same time. 1. Press the page button on the base. All handsets beep for two minutes, and PAGING FROM
- 2. To cancel the page, press the page button on the base, or press the TALK/CALL BACK button or the *EXIT button on each handset.

To have a private, off-line conversation, use the MUTE feature. The party on the telephone line

BASE shows on each handset's display.

cannot hear you, but you can hear them. 1. Press the MUTE/PROG button. The handset display shows **MUTE ON**

2. Press the MUTE/PROG button to cancel and return to your phone conversation.

Receiver Volume Control When the handset is **ON** (in talk mode) you may adjust the receiver volume by pressing the CALLER ID-VOLLIME (\checkmark or \spadesuit) button. There are four volume levels to choose from. When the maximum or minimum volume level is reached, the phone beeps twice. VOL 1 is minimum and

VOL 4 is maximum Do Not Disturb (DND)

DND allows you to mute the ringer on all handsets.

To cancel, press the DO NOT DISTURB button again.

In the standby mode, press the DO NOT DISTURB button on the base. The DND indicator will light and **DO NOT DISTURB** shows in handset display

Intercom Operation (applicable only with additional handsets) ne intercom feature allows you to have a conversation with another registered handset

without tying up the telephone line, allowing you to still receive incoming calls. Making an Intercom Call

Make sure the handset is OFF (not in talk mode).

2. Press the INTERCOM button on the handset. 3. Use the touch-tone pad to select the handset you want to page.

button on the sending handset

4. Wait for the person at the receiving handset to press the INTERCOM button. NOTE: If the receiving handset does not answer within two minutes, the

intercom call is automatically canceled. The originating handset displays

Last Number Redia

5. When finished, press the *EXIT button or INTERCOM button on either handset to deactivate

NOTE: The system is expandable up to 4 handsets (by purchase of optional Model 28001 handset with recharge cradle). When 4 handsets are registered, the system can handle 2 separate intercom operations at once, for example, 1st handset intercoms with 2nd handset while 3rd handset intercoms with 4th handset.

Receiving an Intercom Call

When you receive an intercom call, your handset beeps. To answer the call press the INTERCOM button or TALK/CALL BACK button.

Advanced Intercom Features

Receiving an Incoming Call During an Intercom Call

If you receive a telephone call during an intercom call the intercom call is immediately terminated and both handsets ring. Either handset user may press the TALK/CALL BACK button to answer the call

Using Intercom with External Telephone Calls

During a telephone call, you may use the intercom/pagina function to page another handset and have an off line, private (two-way) intercom conversation. You may also have a three-way conversation between the external caller and the handsets, or you may transfer the external telephone call to another handset

NOTE: Before you intercom/page another handset, you must decide whether you want to create a two-way or a three-way conversation.

1. During an external call, press the INTERCOM button, and use the touch-tone pad to enter the handset number you want to call.

NOTE: The receiving handset presses the INTERCOM button to answer the intercom call. Both intercom users may speak privately. The external caller will not hear the intercom conversation.

. When finished, press the *EXIT button or INTERCOM button to end the intercom call, return to the talk mode, and resume your original telephone conversation.

Three-Way Calling

- 1. During an external call, press the INTERCOM button. LINE ON HOLD EXTENSION? shows in the display. 2. Use the touch-tone pad to select Handset #. You will hear a paging tone and **PAGING**
- shows in the originating handset's display. NOTE: PAGING FROM... shows in the display on the receiving handset, and the receiving handset presses the INTERCOM or TALK/CALL BACK button to answer the intercom
- . When the receiving handset connects, press the FORMAT/CONF button on the originating handset to conference with the receiving handset and the external caller. **CONFERENCE** shows in the display on the originating and receiving handsets. NOTE: A handset can enter conference mode directly by pressing TALK/

CALL BACK on the second handset during a call.

Transferring External Calls to Other Handsets During an external call, you may transfer the external call to another handset

. Press the INTERCOM button on the originating handset to put an external call on hold, and then page the receiving handset.

- Use the touch-tone pad on the handset to select Handset #. You will hear a paging tone. **PAGING** shows on the originating handset's display, and **PAGING FROM...** shows on the receiving handset's display.
- When the receiving handset connects, press the TALK/CALL BACK button on the originating handset to transfer the call.
- 4. Press the TALK/CALL BACK button on the originating handset to transfer the call. If the receiving handset does not answer within 30 seconds, the originating handset rings back and displays CALLBACK. If the originating handset does not answer within 20 seconds, the call is automatically dropped.

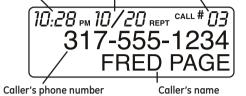
CALLER ID (CID)

IMPORTANT: In order to use this unit's Caller ID features, you must subscribe to either the standard Name/Number Caller ID Service or Call Waiting Caller ID Service. To know who is calling while you are on the phone, you must subscribe to Call Waiting Caller ID Service.

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; or the name, phone number, date,

Time call received

Date call received Number of new calls received



Call Waiting Caller ID Provided you subscribe to Call Waiting Caller ID service from your phone company; if you

receive an incoming call and you are using the GE multi handset system, a beep indicates the presence of a Call Waiting call on the line. The Call Waiting Caller ID information will be displayed and stored in the history of all handsets in the system. • When you hear the call waiting beep in the handset receiver, press the FLASH button to put

Storing CID Records (In CID Memory)

the 40 most recent calls you received so you can see who called while you were unavailable. When the 41st call is received, the oldest Caller ID record (1st call) is automatically deleted.

as **NEW** in the display. Calls that have not been previously reviewed but were received from the same number more than once show as **REPT** in the display.

Reviewing CID Records

As calls are received and stored, the display is updated to let you know how many calls have been received. To scroll CID records:

formatted when it is received, and (b) whether or not you previously preprogrammed your local area code into the set up menu, you may need to adjust the format of the incoming caller's stored phone number before making the call, press the FORMAT/CONF button to adjust the number. and try again.

Number of digits	Explanation	Example
Eleven digits	long distance code "1 " +3-digit area code +7-digit telephone number.	1-317-888-8888
Ten digits	3-digit area code + 7-digit telephone number.	317-888-8888
Seven digits	7-digit telephone number.	888-8888

- and you must confirm replacement by pressing the MEMORY button.
- numeric, the unit will not allow this record to transfer to the internal user memory. The handset will display UNABLE TO STORE.

memory location, REPLACE MEMO? shows in the display.

- location. You will hear a confirmation tone. Deleting a CID Record
- the current call on hold and answer the incoming call. Press FLASH again to return to the

Receiving CID Records

When you receive a call, the Caller ID information is transmitted between the first and second ring. The Caller ID information appears on the display while the phone rings, giving you a chance to monitor the information and decide whether or not to answer the call

If you are not at home or cannot answer, your telephone's Caller ID memory stores the data for

You may review the stored information at any time. Calls received since your last review show

- 3. Press the TALK/CALL BACK or SPEAKER button. The number dials automatically.

long distance code "1" +3-digit area code +7-digit telephone number.	1-317-888-8888
3-digit area code + 7-digit telephone number.	317-888-8888
7-digit telephone number.	888-8888
	+3-digit area code +7-digit telephone number. 3-digit area code + 7-digit telephone number.

Storing CID Records in Internal Memory

You may also store CID information in the phone's internal memory

- location You will hear a confirmation tone NOTE: If the memory location is occupied, REPLACE MEMO? is displayed
- NOTE: Press the *EXIT button once to keep the previous setting (making no changes) and return to the menu. NOTE: If the selected CID record contains any information that is non-
- To Replace a Stored CID Record

1. Repeat steps 1 through 3 in Storing CID Records in Internal Memory. After you enter the

2. Press the Memory button again, and the new CID record replaces the old memory in that

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 3. Press the DELETE button. The display shows **DELETE CALL ID?**
- 4. Press the DELETE button to erase the record showing in the display. The display shows

- - 3. Press and hold the DELETE button until **DELETE ALL?** shows in the display.
- followed by NO CALLS.

1. Make sure the phone is **OFF** (not in talk mode).

- 2. Press the CALLER ID-VOLUME (▼) button to review the newest CID record.
- 3. Press the CALLER ID-VOLUME () button to review the oldest CID record first

Dialing a CID Number

- 1. Make sure the phone is **OFF** (not in TALK mode).
- 2. Use the CALLER ID-VOLUME (▼ or ▲) button to display the desired record.
- NOTE: Depending on (a) how the incoming caller's phone number is

Available formats include:

•	•	
long distance code "1 " +3-digit area code +7-digit telephone number.	1-317-888-8888	
3-digit area code + 7-digit telephone number.	317-888-8888	
7-digit telephone number.	888-8888	
	+3-digit area code +7-digit telephone number. 3-digit area code + 7-digit telephone number.	+3-digit area code +7-digit telephone number. 3-digit area code + 317-888-8888 7-digit telephone number.

Storing the Last Number Dialed

- NOTE: It is important that you format CID records correctly BEFORE storing in internal memory as you cannot reformat CID records stored in
- 1. Make sure the phone is **OFF** (not in talk mode).
- 2. Use the CALLER ID-VOLUME (▼ or ▲) button to scroll to the desired CID record. 3 Press the Memory button to display SELECT MEMORY 01-50
- 4. Use the touch-tone pad to enter a memory location to store the number in that memory

- 2. Use the CALLER ID-VOLUME (▼ or ▲) button to display the CID record you want to delete
- NOTE: Press the *EXIT button to return to the standby mode.

Deleting All CID Records

- 2. Use the cid/vol(-or +) button to display any Caller ID record.
- 4. Press DELETE button to erase all of the current CID records. The display shows **DELETE**

NOTE: Press the *EXIT button to return to the standby mode.

MEMORY

Each handset can store up to fifty 20-digit numbers with up to 15-character names in memory for auick dialing. This memory feature is in addition to the CID memory log, which stores up to 40 CID records in each handset.

Storing a Name and Number in Memory

1. Make sure the phone is **OFF** (not in talk mode).

repeat the process

2. Press the MEMORY button to display **SELECT MEMORY 01-50**. 3. Press the desired memory location button (01 through 50) or use the CALLER ID-VOLUME ▼ or ▲) button to scroll to desired the memory location

NOTE: If the memory location is occupied, the memory location numbe

- and stored name and telephone number shows in the display. If the memory location is empty, EMPTY shows in the display. 4. Press the MEMORY button. The display shows ENTER NAME
- 5. Use the touch-tone pad to enter a name (up to 15 characters). More than one letter is stored in each of the number keys. For example, to enter Bill Smith, press the 2 key twice for the letter B. Press the 4 kev 3 times for the letter I. Press the 5 kev 3 times for the letter L. Press the 5 key 3 times for the second letter L, and press the 1 key to insert a space between the first and last name. Press the 7 key 4 times for the letter S: press the 6 key once for the letter M; press the 4 key 3 times for the letter I; press the 8 key for the letter T press the 4 key twice for the letter H.

NOTE: If you make a mistake press the DELETE button to backspace and erase the wrong character(s) or number(s).

- 6. Press the MEMORY button to confirm and save the record. The display shows **ENTER TEL** 7. Use the touch-tone pad to enter the telephone number (up to 20 digits, including pauses
- (press #PAUSE button), and press the MEMORY button again to save the record. The unit beeps to confirm. NOTE: The system treats PAUSES as delays or spaces in the dialing
- 8. To enter another name and number in a different memory location, return to step 2 and

- 4. At the next access tone, press the MEMORY button and then 09 You may transfer all three redial numbers into internal user memory.
- 1 Make sure the phone in OFF (not in TALK mode)
- 2. Press REDIAL button to display the most recent redial number 3. Use the CALLER ID-VOLUME (▼ or ▲) button to scroll to desired redial number.
- 4. Press MEMORY button to display **SELECT MEMORY 01 50**.
- 1. To attach the belt clip, insert the sides of the belt clip into the slots on each side of the 5. Use touch-tone pad to enter two digit desired memory location (01 through 50). Display will 2. Snap the ends of the belt clip into place.
- Show FNTFR NAME Connecting an Optional Headset to the Handset 6. Follow step 5 in the "Storing a Name and Number in Memory" section to enter name. NOTE: If the memory location is occupied, REPLACE MEMO? is displayed, Each handset can be used with an optional headset hands free operation.
- and you must confirm replacement by pressing the MEMORY button. Press MEMORY hutton to save
- 8. To enter another name and number in a different memory location, return to step 2 and repeat the process
- NOTE: If the redial number has more than 20 digits, it cannot be stored in

Inserting a Pause in the Dialing Sequence (of a Stored

outside line, or to wait for a computer access tone.) Each pause counts as one digit in the

Press the #PAUSE/RINGER button on the handset's touch-tone pad to insert a delay in dialing sequence when a pause is needed to wait for a dial tone (for example, after you dial 9 for an

Reviewing Records Stored in Memory

- L. Make sure the phone is **OFF** (not in talk mode).
- Press the MEMORY button to display SELECT MEMORY 01-50. 3. Press the CALLER ID-VOLUME (▼ or ▲) buttons to scroll the records, or use the handset's

touch-tone pad to enter the memory location number. Changing Records Stored in Memory

Follow the procedure for Storing Names and Numbers in Memory, except replace a stored telephone number with a new one 1. Make sure the phone is **OFF** (not in TALK mode).

Deleting Records Stored in Memory

- 1. Make sure the phone is **OFF** (not in talk mode). Press the MEMORY button to display SELECT MEMORY 01-50
- 3. Press the CALLER ID-VOLUME (▼ or ▲) button to scroll to the record you want to delete or listed in the User's Guide
- Press the DELETE button to mark the record for deletion. The display shows **DELETE?**

the *EXIT button, or wait for one minute to exit the review mode automatically

- 1. Make sure the phone is **ON** (in talk mode) by pressing the TALK/CALL BACK or SPEAKER

- Make sure the phone is **OFF** (not in talk mode).
- VOLUME (\neg or \triangle) button to scroll to the number you want to dial.

Chain Dialing from Memory

2. Press the MEMORY button, and then press 07

The Number For

Use this feature to make calls from records stored in memory which require a sequence of numbers, such as a callina card number used for a frequently called long distance number. The following example shows how you can store each part of the dialing sequence and use chain dialing to make a call through a long distance service:

Long Distance Access Number	7			
Authorization Code	8			
Frequently called long distance number	9			
1. Make sure the phone is ON (in talk mode) by pressing the TALK/CALL BACK or SPEAKER				

- To reduce the risk of fire or personal injury, use only the Nickel-metal Hydride battery
- use the touch-tone pad to enter the desired memory location • Keep batteries out of the reach of children. • Remove batteries if storing over 30 days.

Press the DELETE button to delete the record. **DELETED** shows in the display. NOTE: If you don't want to change or delete a record, simply press

Dialing a Number from Memory

- Press the MEMORY button to display MEMO # -3. Use the touch tone pad to enter the memory location number. The number dials automatically.
- Press the MEMORY button to display SELECT MEMORY 01-50. 3. Press the memory location for the phone number you want to dial, or use the CALLER ID-
- 4. Press the TALK/CALL BACK or SPEAKER button. The number dials automatically.

Memory Location

DUPLICATE NUMBER

DUPLICATE NUMBER shows in the display. END OF LIST Indicates that there is no additional information in CID **FNTFR NAM** Prompt telling you to enter a name in one of the 50 memory

> Prompt telling you to enter a telephone number in one of the Indicates call or calls which have not been reviewed.

BELT CLIP AND OPTIONAL HEADSET

1. Connect the headset to the headset jack on the side of the handset. The handset

2. Adjust the headset to rest comfortably on top of your head and over your ear. Move the

CAUTION: To reduce the risk of fire or personal injury, use only the

3. Disconnect the cord attached to the battery pack and remove the battery pack from the

Thomson Inc. approved Nickel-metal Hydride (Ni-MH) battery model

receiver and microphone are disabled when the headset is connected.

3. Press the TALK/CALL BACK button to answer a call or make calls using the headset.

1. Make sure the telephone is **OFF** (not in TALK mode) before you replace battery.

4. Insert the new battery pack and connect the cord to the jack inside the battery

6. Place handset in the base or handset charge cradle to charge. Allow the handset

battery to properly charge (for 16 hours) prior to first use or when you install a new

battery pack. If you do not properly charge the phone, battery performance will be

Do not burn disassemble mutilate or puncture Like other batteries of this type toxic.

NOTE: The RBRC seal on the battery used in your Thomson Inc. product

For more information go to the RBRC web site at www.rbrc.org

from transmission.

it can resume normal function

stored in the phone's memory

or call 1-800-8-BATTERY or contact a local recycling center.

indicates that we are participating in a program to collect and recycle the

The following messages shows the status of the phone, provides Caller ID information, or helps

Indicates the person is calling from a number which is blocked

Prompt asking if you want to erase all CID records.

Indicates the handset needs to charge for a period of time before

Prompt asking if you want to erase the CID record showing on

Prompt asking if you want to erase one of the 50 records

Under VIP melody feature, if the desired number/record was

selected in any one of TEN VIP melody records before,

microphone to approximately two to three inches from your mouth.

4. To return to normal operation, unplug the headset from the jack.

5-2660, that is compatible with this unit.

Battery Safety Precautions

materials could be released which can cause injury

rechargeable battery (or batteries).

Display Messages

you set up and use your phone.

BLOCKED CALL /

NAME / NUMBER

CHARGING...

DELETE ALL?

DELETE CALL ID?

Connecting the Belt Clip

CHANGING THE BATTERY

2. Remove the battery compartment door.

5. Put the battery compartment door back on.

compartment

compromised

HANDSET NAME Prompt telling you to enter the user name for the registered

3. When you hear the access tone, press the MEMORY button, and then press 08. HANDSET NEEDS

LINE IN USE

LONG DISTANCE

MESSAGE WAITING

MSG WAITING OFF

NEW CALL XX

NO BATTERY

NO CALLS

NO DATA

NO USER MEMORY

OUT OF RANGE

ROOM MONITOR

PAGING or

SEARCHING

UNKNOWN CALLER/

NAME/NUMBER

No dial tone

SPKR

PAGING FROM

LOW BATTERY

REGISTRATION **INCOMPLETE DATA** Caller information is interrupted during transmission or the

Displays on handset while the line is in use.

Indicates the battery needs to be charged.

Indicates there are no CID records in memory.

The audio link between handsets is established.

same number was received more than once.

Indicates the handset is in speakerphone mode.

Indicates handset is searching for the base.

the CID information was not sent

Indicates CID record is from a long distance call.

phone line is excessively noisy.

the battery compartment

button on the handset

Handset Sound Sianals

Troubleshooting Guide

A long warbling tone (with ringer on)

Three short beeps (several times)

Telephone Solutions

• Check or repeat installation steps:

wiring or local service.

Handset does not ring

One heen every 7 seconds

- Indicates you must register a non-registered handset prior to

Indicates voice mail has not been retrieved from service provider.

Indicates voice mail has been retrieved from service provider.

XX represents the number of new CID records not reviewed.

Indicates the battery is not properly installed in the handset,

Indicates no CID information was received, you are not

subscribed to CID service, or CID service is not working.

Indicates the memory location contains no user memories and

the user is trying to mark a specific user record for VIP MELODY.

Indicates handset is too far away from the base. Move closer

Someone pressed the PAGE button on the base or INTERCOM

Indicates a repeat call message. Indicates a new call from the

Indicates incoming call is from an area not serviced by CID or

Meaning

Page signal

Signals an incoming call

or the battery pack is not properly connected to the jack inside

- Did you follow proper dialing sequence?
- Unit locks up and no communication between the base and cordless handset
 - Unplug the power adaptor from the electrical outlet and the back of the base. Remove the
 - handset battery. Wait for 30 seconds and plug the power adaptor back into the base and electrical outlet. Reconnect the battery and charge for 16 hours.
 - Charge Indicator on the Base Flashes
 - Provided your phone company offers voice messaging service and you subscribe to it, the charge indicator on the base flashes when the phone is not in use to indicate there is a message waiting. It's stops flashing after the message has been reviewed.
 - Caller ID Solutions
 - No Display
 - Charge the battery (for 16 hours). Or replace the battery.
 - Make sure the unit is connected to a non-switched electrical outlet. Disconnect the power adaptor from the base and reconnect it
 - Caller ID Error Message • The unit displays this message if it detects anything other than valid Caller ID information
 - during the silent period after the first ring. This message indicates the presence of noise on No Caller ID
 - You must be subscribed to the standard Name/Number Caller ID service from your local

Battery If you experience any of the following problems, even after recharging the battery, you may need to replace the battery pack:

- Short talk time
- Poor sound quality Limited range

• Charge indicator fails to turn on

General Product Care

- To keep your unit working and looking good, follow these guidelines: • Avoid dropping the handset, as well as other rough treatment to the phone.
- Clean the phone with a soft cloth. • Never use strong cleaning agents, paint thinner, abrasive powder, alcohol, or other chemical
- Retain the original packaging in case you need to ship the phone at a later date. • Periodically clean the charge contacts on the handset and base with a clean pencil eraser.

products to clean the unit. Doing so will damage the finish.

Causes of Poor Reception

Atmospheric conditions, such as strong storms.

Baby monitor is using the same frequency.

Handset battery is low.

Service

Or refer inquiries to

Thomson Inc.

P O Box 1976

Purchase date _

Name of store

Manager, Consumer Relations

required during the warranty period.

Indianapolis, IN 46206

You're out of range of the base.

until the problem is resolved.

Base is installed in the basement or lower floor of the house.

• Base is plugged into AC outlet with other electronic devices.

 Aluminum sidina · Foil backing on insulation

If trouble is experienced with this equipment, for repair or warranty information, please

contact customer service at **1-800-448-0329**. If the equipment is causing harm to the

This product may be serviced only by the manufacturer or its authorized service agent:

authority to operate this product. For instructions on how to obtain service, refer to the

warranty included in this guide or call customer service at **1-800-448-0329**.

telephone network, the telephone company may request that you disconnect the equipme

Changes or modifications not expressly approved by Thomson Inc. could void the user's

Attach your sales receipt to the booklet for future reference or jot down the date this product

was purchased or received as a gift. This information will be valuable if service should be

- Heating ducts and other metal construction that can shield radio signals. • Connect another phone to the same jack. If it doesn't work, the problem might be your • You're too close to appliances such as microwaves, stoves, computers, etc.
- The handset may be out of range of the base. Move closer to the base. • Make sure the battery is properly charged (for 16 hours).
- Make sure the battery pack (in the handset) is properly installed. The handset should beep when you press the TALK/CALL BACK button, and the charge indicator on the base should be lit when the handset rests in the cradle. If not, the battery
- may need to be charged. • Place handset in charge cradle for at least 20 seconds to reset the unit.

You may have too many extension phones on your line. Try unplugging some extensions

Make sure base is not plugged into an electrical outlet with another household appliance. If

Make sure the base power cord is connected to a working electrical outlet.

Make sure the telephone line cord is connected to the base and the wall jack.

- Make sure the handset ringer software switch is set to on. • The handset may be out of range of the base. Move closer to the base.
- Check for a dial tone. You experience static, noise, or fading in and out
- necessary, relocate the base. • Charge the battery (for 16 hours).

Unit beeps

• Clean the charging contacts on the cordless handset and base charge cradle with a soft cloth or an eraser • See solutions for "No dial tone " on previous page.

• The handset may be out of range of the base. Move closer to base.

• Replace the battery. Memory dialing doesn't work

• Did you program the memory location keys correctly?

What your warranty covers:

What we will do:

How you get service:

• Defects in materials or workmanship.

Limited Warrantv

For how long after your purchase:

- One year, from date of purchase
- (The warranty period for rental units begins with the first rental or 45 days from date of
- shipment to the rental firm, whichever comes first.)
- Provide you with a new or, at our option, a refurbished unit. The exchange unit is under
- warranty for the remainder of the original product's warranty period. explain the new handsets basic functions and options Properly pack your unit Include any cables etc. which were originally provided with the
- "Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the product is within the warranty period, must be presented to obtain warranty service. For rental firms, proof of first rental is also required. Also print your name and address and a description of the defect. Send via standard UPS or its equivalent to:
- Thomson Inc. 11721 B Alameda Ave. Socorro, Texas 79927
- Pay any charges billed to you by the Exchange Center for service not covered by the
- Insure your shipment for loss or damage. Thomson Inc. accepts no liability in case of damage or loss. • A new or refurbished unit will be shipped to you freight prepaid.

product. We recommend using the original carton and packing materials.

- What your warranty does not cover: • Customer instruction. (Your Owner's Manual provides information regarding operating
- Installation and setup service adjustments.

• Damage from misuse or neglect.

 Products which have been modified or incorporated into other products Products purchased or serviced outside the USA.

instructions and user controls. Any additional information, should be obtained from your

• Acts of nature, such as but not limited to lightning damage. Product Registration

Batteries.

- Please complete and mail the Product Registration Card packed with your unit. It will make it easier to contact you should it ever be necessary. The return of the card is not required for warranty coverage.
- Limitation of Warranty: • The warranty stated above is the only warranty applicable to this product. All other warranties, express or implied (including all implied warranties of merchantability or fitness for a particular purpose) are hereby disclaimed. No verbal or written information

implied warranty on this product. This disclaimer of warranties and limited warranty.

are governed by the laws of the state of Indiana. Except to the extent prohibited by

• This warranty gives you specific legal rights, and you also may have other rights that vary

- given by Thomson Inc., its agents, or employees shall create a guaranty or in any way increase the scope of this warranty • Repair or replacement as provided under this warranty is the exclusive remedy of the consumer. Thomson Inc. shall not be liable for incidental or consequential damages resulting from the use of this product or arising out of any breach of any express or
- applicable law, any implied warranty of merchantability or fitness for a particular purpose on this product is limited to the applicable warranty period set forth above.

exclusions may not apply to you.

from state to state.

Handset Replacement Battery

without notice

- How state law relates to this warranty: • Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts so the above limitations or
- If you purchased your product outside the USA: This warranty does not apply. Contact your dealer for warranty information.

5-2660

Accessory Information MODEL NO.

AC Power adaptor 5-2759 5-2703 5-2425 Handset charge cradle 5-2758 place order, have your Visa, MasterCard, or Discover Card ready and call toll-free 1-800-

338-0376. A shipping and handling fee will be charged upon ordering. We are required by

law to collect appropriate sales tax for each individual state, country, and locality to which

the merchandise is being sent. Items are subject to availability. Prices are subject to change

his phone is EXPANDABLE up to a total of 4 handsets (by additional purchase of the optiona

Model 28001 handset with charge cradle). IMPORTANT: If you have purchased an extra handset apart from your

INSTRUCTIONS FOR OPTIONAL/ADDITIONAL

- original purchased unit you may find a detailed description of its functions
- in the User's Guide provided with your original purchased unit. If you have purchased an extra handset that is not of the same type as vour original handset you may still use the original User's Guide to help





1. Locate battery and battery door which are packaged together inside a plastic bag and are



CAUTION: To reduce the risk of fire or personal injury, use only the Thomson Inc. approved Nickel-metal Hydride (Ni-MH) battery model 5-2660, that is compatible with this unit.

NOTE: You must connect the handset battery before use.

separate from the handset 2. Locate the battery compartment on the back of the handset.

Installing the Handset Battery

- 3. Plug the battery pack cord into the jack inside the compartment NOTE: To ensure proper battery installation, the connector is keyed and can be inserted only one way.
- 4 Insert the battery pack 5. Close the battery compartment by pushing the door up until it snaps into place.



2. Place the handset in the extra charging cradle. The charge indicator turns on, verifying the

After the optional handset has charaed for 16 hours on the extra charaer. HANDSET NEEDS

3. Allow the phone to charge for 16 hours. Registration

YOU MUST REGISTER THE HANDSET TO THE MAIN BASE BEFORE USE!

battery is charging.

REGISTRATION shows in the display.

- . Press the MUTE/PROG button. HOLD BASE PAGE WAIT FOR BEEP shows in the display. (Your handset should be held near the base during registration process.) Press and hold the page button on the base unit until you hear a tone at the handset. **HANDSET**
- X REGISTERED shows in the handset display, where X is the handset number. You may now rename your handset. (Refer to Step 3 & 4 of Handset Name Section)